

Faculty	Economic and Management Sciences		
Home Department	Management and Entrepreneurship		
Module Topic	Operations Management		
Generic Module Name	Operations Management 233		
Alpha-numeric Code	MAN233		
NQF Level	6		
NQF Credit Value	10		
Duration	Semester		
Proposed semester to be offered	Second Semester		
Programmes in which module will be offered	BCom (1008), BCom Extended (1751), BCom Part-Time (1101), BCom Law (7211), BAdmin (1011) BAdmin Part-Time (1018), BA (SRES) (8061)		
Year Level	2 (3 Extended Curriculum)		
Main Outcomes	<p>On completion of this module a student should be able to:</p> <ul style="list-style-type: none"> • Define operations management and demonstrate knowledge of basic operations management concepts. • Explain the role of operations management in a business settings. • Understand and apply systems thinking in the operations management framework and its various extensions in businesses. • Examine the types of transformation processes occurring within operations. • Define the roles and responsibilities of operations managers and the challenges they face. • Discuss the roles and responsibilities of operations managers. • Demonstrate an understanding of the content and elements of an operations strategy. • Develop an understanding of operations management for service and production firms. • Apply the operations management concepts and techniques to analyse and improve operations. • Discuss quality and quality management strategies. 		
Main Content	<ul style="list-style-type: none"> • Introduction to operations management • Operations Management Processes • Forecasting & capacity management • Inventory Management • Logistics and supply chain management • Quality management, TQM & Six Sigma • Lean Operations management 		
Pre-requisite modules	MAN131 or MAN 132		
Co-requisite modules	None		
Prohibited module Combinations	None		
Breakdown of Learning Time	Hours	Timetable Requirement per week	Other teaching modes that does not require time-table
Contact with lecturer/ tutor:	52	Lectures p.w.	4
Assignments & tasks:	9	Practicals p.w.	0
Practicals:	0	Tutorials p.w.	1
Assessment:	3		
Self-study:	36		

Other: Please specify	0			
Total Learning Time	100			
Methods of Student Assessment	Continuous Assessment (CA): 60% Final Assessment (FA): 40%			
Assessment Module type	Continuous and Final Assessment (CFA)			